



Vroom Vroom Raya Setel Campaign 2025

From 19 March 2025 [12:00am] to 19 May 2025 [11:59pm]

Terms & Conditions

1.0 Organiser

1.1 Setel Ventures Sdn. Bhd. ("Organiser" or "Setel") is the organiser of the 'Vroom Vroom Raya Setel' Campaign ("Campaign").

2.0 Campaign Period

2.1 This Campaign will be conducted from 19 March 2025 (12:00 AM) to 19 May 2025 (11:59 PM) ("Campaign Period").

3.0 Eligibility

3.1 The Campaign is open to all motorcycle users, provided they meet the following eligibility requirements during the Campaign Period:

- a) New Setel application ("Setel App") users residing in Malaysia;
- b) Aged eighteen (18) and above;
- c) Register the App using the designated promo code ("c-vroom") and have not applied any other promotional codes during registration.

Hereinafter, will be referred to as Participants.

4.0 Campaign Details

4.1 New Setel User Acquisition

4.1.1 Participants must register with the Campaign promo code ("c-vroom") during the Campaign Period to be eligible for rewards.

4.1.2 Only participants who successfully register using the Campaign promo code on or after 19 March 2025 shall be deemed eligible to participate in the Campaign.

4.1.3 Participants who download and register for the Setel App using the promo code ("c-vroom") and make a minimum fuel purchase of RM3 will be eligible to receive the following rewards:

- a) Up to RM10 cashback; and
- b) 10x entries into the Campaign

4.1.4 The fuel purchase must be made through the Setel App.



4.1.5 During this Campaign, Participants can fulfil the spending requirements by fuelling with PRIMAX 95 only.

4.2 Weekly Prizes Entries

4.2.1 Participants who fulfill the required criteria as mentioned in Clause 4.1 will be considered as existing users and automatically enrolled into the next part of the Campaign whereby they will stand a chance to win weekly prizes from this Campaign by completing the actions below:

FUEL SPEND	ENTRIES	ACTION
Fuel P95, between RM3 - RM10	1 Entry	Pay fuel using Setel Wallet/Family Wallet
Fuel P95, between RM3 - RM10	3 Entries	Pay fuel using Credit/Debit Card on Setel
Bonus	Extra 5 Entries	Pay fuel using One-tap feature

4.2.2 Existing Setel users who fulfill the required criteria in 4.2.1 will earn entries based on the fuel payment method used during the Campaign period.

4.2.3 Only fuel transactions made by Participants through Setel Wallet, Family Wallet, Debit Card, or Credit Card shall be deemed eligible for entry.

4.2.4 Payments made through any other methods shall not be considered as eligible entries.

5.0 Campaign Prizes

5.1 New Setel Users Acquisition

5.1.1 Upon fulfilling the required criteria as mentioned in Clause 4.1, Participants will receive up to RM10 cashback credited to their Setel Wallet, and 10x entries for the Campaign.

5.1.2 The cashback will be credited to the Participant's Setel Wallet within two (2) working days upon fulfilling the required criteria.

5.1.3 Participants who meet the spend criteria will receive a randomly assigned cashback amount.

5.1.4 The cashback will be credited to the Participant's Setel Wallet only one time (1x) after fulfilling the required criteria.



5.1.5 The cashback will end once the maximum allocation of RM51,128 for the Campaign reward is reached or when the Campaign Period ends, whichever comes first.

5.1.6 The cashback is non-transferable and cannot be exchanged for other items, cash, or credit.

5.1.7 Setel reserves the right to replace the rewards with items of equivalent or higher value.

5.2 Existing Setel users

5.2.1 Upon fulfilling the required criteria as mentioned in Clause 4.2.1, Participants will gain entries for a chance to win the Weekly Prizes below:

Week 1	<ul style="list-style-type: none">• RM150 Setel cashback x 5 winners• RM80 Setel cashback x 20 winners• RM50 Setel cashback x 50 winners• RM20 Setel cashback x 100 winners• RM10 Merchant voucher x 65 winners
Week 2	<ul style="list-style-type: none">• RM150 Setel cashback x 5 winners• RM80 Setel cashback x 20 winners• RM50 Setel cashback x 50 winners• RM20 Setel cashback x 100 winners• RM10 Merchant voucher x 65 winners
Week 3	<ul style="list-style-type: none">• RM150 Setel cashback x 5 winners• RM80 Setel cashback x 20 winners• RM50 Setel cashback x 50 winners• RM20 Setel cashback x 100 winners• RM10 Merchant voucher x 65 winners
Week 4	<ul style="list-style-type: none">• RM150 Setel cashback x 5 winners• RM80 Setel cashback x 20 winners• RM50 Setel cashback x 50 winners• RM20 Setel cashback x 100 winners• RM10 Merchant voucher x 65 winners
Week 5	<ul style="list-style-type: none">• RM150 Setel cashback x 5 winners• RM80 Setel cashback x 20 winners• RM50 Setel cashback x 50 winners• RM20 Setel cashback x 100 winners• RM10 Merchant voucher x 65 winners
Week 6	<ul style="list-style-type: none">• RM150 Setel cashback x 5 winners• RM80 Setel cashback x 20 winners• RM50 Setel cashback x 50 winners• RM20 Setel cashback x 100 winners• RM10 Merchant voucher x 65 winners



Week 7	<ul style="list-style-type: none">• RM150 Setel cashback x 5 winners• RM80 Setel cashback x 20 winners• RM50 Setel cashback x 50 winners• RM20 Setel cashback x 100 winners• RM10 Merchant voucher x 65 winners
Week 8	<ul style="list-style-type: none">• RM150 Setel cashback x 5 winners• RM80 Setel cashback x 20 winners• RM50 Setel cashback x 50 winners• RM20 Setel cashback x 100 winners• RM10 Merchant voucher x 65 winners
24 May 2025	Grand Prize <ul style="list-style-type: none">• RM5,000 Setel credit x 1 winner

5.2.2 Weekly winners will be announced seven (7) working days after the end of each week via Setel's official social media channels and Setel App inbox. The full winner list will be available on the Setel website.

5.2.3 The Weekly Prizes will be rewarded to Participants with the highest number of entries for the week whereby each Participant is entitled to win only one (1) of the Weekly Prizes throughout the Campaign Period.

5.2.4 The weekly Setel cashback will be credited to the Participant's Setel Wallet within fourteen (14) working days after the winner's announcement.

5.2.5 The weekly merchant vouchers will be rewarded to the winner via Setel App inbox within fourteen (14) working days after the winner's announcement. In the event of a delay in prize fulfillment, Setel will notify the winners via email or their registered mobile number.

5.2.6 Grand Prize winner will be announced via livestream on Setel's official social media channels within twelve (12) days after the Campaign Period ends.

5.2.7 The Setel team will contact the Grand Prize winner via phone call and email after the winner's announcement.

5.2.8 The Grand Prize will be credited to the Participant's Setel Wallet within (21) working days.

5.2.9 The Grand Prize winner must complete the e-KYC process in the Setel App to receive the RM5,000 Setel Credit.

5.2.10.1 In the event that the Grand Prize winner's Setel Wallet has an existing balance during the crediting process, he/she is required to withdraw the balance prior to crediting. This requirement is due to the Setel Wallet's maximum allowable limit of RM5,000.



5.2.10 Entries for the Weekly Prizes will continue to accumulate throughout the Campaign Period for the Grand Prize selection. However, Participants who have been selected as Weekly Prizes winners will no longer have their entries considered for subsequent Weekly Prizes but will remain eligible for the Grand Prize.

6.0 Spending Period

6.1 Any updates or changes will be communicated by Setel through its official social media platforms and website.

6.2 Spend period according to date, for the Participants to qualify for the Grand Prize and Weekly Prizes every week are as per the table below:

Week no.	Spending Period
Campaign Grand Winner	
12:00AM, 19 March 2025 - 11:59PM, 19 May 2025	
Weekly Prizes	
Week 1	12:00AM, 19 March 2025 - 11:59PM, 26 March 2025
Week 2	12:00AM, 27 March 2025 - 11:59PM, 2 April 2025
Week 3	12:00AM, 3 April 2025 - 11:59PM, 9 April 2025
Week 4	12:00AM, 10 April 2025 - 11:59PM, 16 April 2025
Week 5	12:00AM, 17 April 2025 - 11:59PM, 23 April 2025
Week 6	12:00AM, 24 April 2025 - 11:59PM, 30 April 2025
Week 7	12:00AM, 1 May 2025 - 11:59PM, 7 May 2025
Week 8	12:00AM, 8 May 2025 - 11:59PM, 14 May 2025
Final call before Grand Prize winner announcement	12:00AM, 15 May 2025 - 11:59PM, 19 May 2025

7.0 Winners Selection Process

7.1 Winners will be selected based on the number of entries accumulated. Weekly winners will be determined by the highest number of entries gathered within each week, while the Grand Prize winner will be chosen based on the total number of entries accumulated throughout the entire Campaign.



7.2 A selection process, witnessed and recorded by the appointed Setel representative, will be conducted to determine the winners from the shortlisted Participants.

7.3 In the event that Setel attempts to contact the potential winner(s) by phone but is unable to reach them for any reason, including but not limited to being out of coverage, unanswered, or out of service, Setel will make up to three (3) additional attempts. If all attempts are unsuccessful, Setel reserves the right to select another potential winner, whereby the selection process will be repeated until a winner is successfully identified.

8.0 General Terms

8.1 In the event that during the Campaign Period, the Participant's transaction(s) via their Setel account is not captured for any reason whatsoever, Setel reserves the right to exclude those transactions from being counted towards the Campaign's requirements or rewards.

8.2 The Organiser reserves the right to amend, suspend, extend, or cancel the Campaign at any time with prior written notice to the Participants. For the avoidance of doubt, any cancellation, extension, suspension or termination of the Campaign Period at any time prior to the expiry of the Campaign Period shall not entitle the Participants to claim any compensation from the Organiser for any and all losses or damages suffered or incurred by the Participants as a result of the said cancellation, extension, suspension or termination.

8.3 The Organiser reserves the right to amend, modify, delete or change any of the Terms and Conditions herein contained at any time at its absolute discretion with adequate written notice. Continued participation in the Campaign following any such changes and/or amendments shall constitute unconditional acknowledgment, understanding, agreement, and acceptance of such changes in respect of the Terms and Conditions.

8.4 The Organiser reserves the right to make further verifications and requests for additional personal identification details and documents from the Participants, as well as the right to disqualify or withdraw the Participant's eligibility for the cashback at any time, should there be any non-compliance to these Terms and Conditions.

8.5 By entering or participating in the Campaign, Participants hereby fully and unconditionally agree and accept all the Terms and Conditions herein contained and agree that the decisions of the Organiser regarding the Campaign and all matters relating to or in connection thereto are final and binding.

8.6 In the event a Participant is found to be ineligible, and/or discovered to have performed fraudulent transactions or violates this Campaign's Terms and Conditions at any point of time during or after the Campaign Period, Setel reserves the right to:

8.6.1 disqualify the said Participant;



8.6.2 withhold/cancel/withdraw/recall any cashback granted to the said Participant; and

8.6.3 initiate any action the Organiser deems necessary against the said Participant.

8.7 If a Participant has already used a granted cashback reward and is later found to be ineligible due to clause 8.6 above, the said Participant agrees to indemnify the Organiser for the full amount of the cashback.

8.8 Participants shall not register for multiple Setel accounts for any dishonest purposes such as to gain excessive benefits or to abuse the Campaign rewards from the Setel App and/or services offered on the Setel App.

8.9 In case of any disputes or discrepancies, the decision of the Organiser shall be final and binding.

8.10 For any complaints or enquiries, email us at hello@setel.com or chat with our Customer Service team on the Setel App.

9.0 Personal Data

9.1 By participating in the Campaign, Participants agree to the collection, use, and processing of their personal data as outlined in Setel's Privacy Notice, which is available at www.setel.my/privacy.