



PETRONAS SHOP “SPEND & WIN GRANDSTAND TICKETS CONTEST” TERMS AND CONDITIONS

1.0 Organiser:

- 1.1** PETRONAS Shop, which is the [retailer of PETRONAS branded merchandise] under MESRA Retail & Cafe Sdn Bhd, is the organiser of this **“SPEND & WIN GRANDSTAND TICKETS CONTEST”** (“Campaign”).
- 1.2** The following terms and conditions apply in respect of this Campaign. By participating in this Campaign, you agree to be bound by these terms and conditions, including any term which may have been amended from time to time, without limitation or qualification.

2.0 Eligibility:

- 2.1** This Campaign is open to customers who fulfil ALL the below requirements:
- (a) Registered PETRONAS Shop members at <https://www.setel.com/PETRONAS-Shop>; or Setel Mobile Application (“Setel App”) and
 - (b) Customers holding Malaysian citizenship; and
 - (c) Customers aged eighteen (18) and above.
 - (d) Customers who fulfil all the aforementioned requirements shall be hereinafter referred to as “Participant” or “Participants”.
- 2.2** In the event a Participant is found to be ineligible at any point of time during or after the Campaign Period as stated below, PETRONAS Shop reserves the right, at its sole discretion, to disqualify the said Participant and to cancel/withdraw/recall any prize won by the Participant. If the said Participant has used or enjoyed the prize, the Participant agrees and undertakes to indemnify PETRONAS Shop for the costs of such prize and PETRONAS Shop shall have the right to initiate any action it deems necessary against the said Participant.

3.0 Campaign Prizes:

The prizes are as follows:

	Campaign Prize	No. of Winners
1	Main Grandstand PETRONAS GRAND PRIX OF MALAYSIA 2025 Ticket	8



4.0 Campaign Period:

- 4.1 Unless otherwise notified by Petronas Shop, the Campaign will be conducted from **22nd Sept 2025 - 20th Oct 2025** ("Campaign Period"), both dates inclusive.
- 4.2 Customers who make a minimum purchase of RM250 are qualified to participate in a contest to win Main Grandstand PETRONAS GRAND PRIX OF MALAYSIA 2025 Ticket

5.0 Campaign Mechanics:

- 5.1 Participants must spend a minimum of RM250 in a single transaction on the PETRONAS Shop website (<https://www.setel.com/PETRONAS-Shop>) during the Campaign Period to be eligible.:

Campaign Eligibility	
Entry Criteria	A single transaction with a minimum spends of RM250 on PETRONAS Shop's website qualifies for one (1) entry into the campaign.

- 5.2 Two (2) winners will be selected by PETRONAS Shop weekly via a computerised selection system. PETRONAS Shop's decision on all matters relating to this Campaign (including the selection of winners) shall be final and binding.
- 5.3 All winners are required to undergo a verification process by PETRONAS Shop. Failure to provide the necessary details or documents for verification may result in disqualification. The official Winner Announcement will be made every Friday on PETRONAS Shop's official social media platforms. PETRONAS Shop reserves the right to substitute any winner if the selected winner fails the verification process or is found to be ineligible.
- 5.4 Each Participant will only be entitled to win two (2) tickets throughout the Campaign Period.
- 5.5 Winner will be drawn once the Campaign Period has ended and will be contacted between 2 – 3 working days.
- 5.6 The Organiser's decision on all matters relating to this campaign shall be final and binding. No correspondence relating to the selection of the winners will be entertained



- 5.7 Prize(s) is non-transferable, non-refundable and non-exchangeable, whether in cash part or full, gift or packages-in-kind.
- 5.8 Prize(s) is non-transferable, non-refundable and non-exchangeable, whether in cash part or full, gift or packages-in-kind.

6.0 Miscellaneous:

- 6.1 The winners will be contacted via email.
- 6.2 In the event that PETRONAS Shop contacts the winner and does not receive a response within 24 hours. Where such attempts are unsuccessful, PETRONAS Shop hereby reserves the right to select the next potential winner where the same process of selecting the winner will be repeated until a winner is identified.
- 6.3 The prize shall be dispatched via mail, and notification and fulfillment endeavors will be completed within a specified timeframe of 30-45 working days. The winner will be notified through the mobile number provided in the delivery details. The prize shall be dispatched via mail, with notification and fulfillment targeted within 30-45 working days. Contact with the winner will be established using the mobile number provided in the delivery details. The winners will be required to fill in a declaration form. In the event of delay with regard to the fulfilment of prizes(s), PETRONAS Shop will communicate this to the winners.
- 6.4 All winners shall be bound by any further terms and conditions as determined by PETRONAS Shop at its sole discretion.
- 6.5 PETRONAS Shop reserves the right at any time at its absolute discretion, without prior notice, to substitute any of the prizes with other items of similar or higher value.
- 6.6 By entering or participating in the Campaign, Participants hereby fully and unconditionally agree and accept all of the terms and conditions herein contained and agree that the decisions of PETRONAS Shop regarding the Campaign and all matters relating to or in connection thereto are final and binding and no such queries, appeals or correspondences will be entertained.
- 6.7 Non-compliance by the Participants and/or winners with any of the terms and conditions herein contained shall entitle Petronas Shop to disqualify any entry and/or revoke any prizes awarded.
- 6.8 PETRONAS Shop reserves the right to cancel, shorten, extend, suspend, or terminate the Campaign at any time prior to the expiry of the Campaign Period without prior notice to Participants. For the avoidance of doubt, any



cancellation, extension, suspension or termination of the Campaign at any time prior to the expiry of the Campaign Period shall not entitle the Participants to claim any compensation from PETRONAS Shop for any and all losses or damages suffered or incurred by the Participants as a result of the said cancellation, extension, suspension or termination. PETRONAS Shop also reserves the right to amend, modify, delete, or change any of the terms and conditions herein contained at any time at its absolute discretion without prior notice. Continued participation in the Campaign following any such changes and/or amendments shall constitute the Participant(s) unconditional acknowledgment, understanding, agreement and acceptance of such changes in respect of the terms and conditions

- 6.9 PETRONAS Shop reserves the right to use the names, addresses, photographs, information and documents of the Participants and/or winners as materials in advertisements and other form of publicity for the current and future marketing purposes from time to time without prior notice to the Participants and/or winners and the Participants and winners shall not claim ownership of the material. Participation of the Participants in the Campaign constitutes their consent to such use, without further notice, payment, or consideration.
- 6.10 PETRONAS Shop shall not be held responsible or liable for any claims of loss or damage to property or personal injury or loss of life by the Participants, winners and/or any party resulting from or arising out of or in connection with this Campaign or the Prizes given under this Campaign.
- 6.11 The Organiser may require the Participants to publish promotional activities of PETRONAS Shop on the Participant's social media accounts. By accepting the terms and conditions of this Campaign, the Participants agree to accommodate such requests made by the Organiser.
- 6.12 These terms and conditions prevail over any provisions or representations contained in any brochure or other promotional materials advertised under this Campaign.
- 6.13 PETRONAS Shop is the final authority to decide on the interpretation of these terms and conditions and as to any other matters relating to this Campaign.

7.0 Personal Data

- 7.1 By participating in the Campaign, Participants are deemed to have agreed and consented to the collection, processing, use, disclosure and retention by PETRONAS Shop of their personal data in the manner as set out in the Personal Data Notice given pursuant to Section 7 of the Personal Data Protection Act 2010, which can be viewed at www.mymesra.com.my/pdpa

[\[Open\]](#)

