



Time Tu Huat Campaign

From 12 January to 27 January 2023

Terms & Conditions

1.0 Organiser:

Setel Ventures Sdn. Bhd. ("Organiser") is the organiser of the "Time Tu Huat Campaign" ("Campaign").

2.0 Eligibility:

2.1 This Campaign is open to Setel users who received the "Time Tu Huat" badge. The selected Setel Application ("App") users aged eighteen (18) and above and are currently residing in Malaysia subject to the following Terms and Conditions ("Participant(s)").

2.2 This Campaign is open to all Participant(s), except for the following category of persons who are NOT ELIGIBLE to participate in the Contest: (a) Permanent/Contract employees of the PETRONAS Group of companies, including PETRONAS Dagangan Berhad, Setel Ventures Sdn Bhd and their immediate family members, specifically their respective fathers, mothers, spouses, sibling and children; (b) PETRONAS Station dealers, Krew PETRONAS and their immediate family members, specifically their respective fathers, mothers, spouses, siblings and children; (c) Employees of advertising and promotional agencies engaged by and/or for Setel; and(d) Setel share members.

2.3 In the event a Participant is found to be ineligible at any point of time during or after the Challenge Period as stated below, Setel reserves the right to disqualify the said Participant and to cancel/withdraw/recall any prize won by the Participant, failing which, the Participant agrees and undertakes to indemnify



Setel for the costs of such prizes. Setel shall have the right to initiate any action it deems necessary against the said Participant.

3.0 Campaign Period:

3.1 Unless otherwise notified by the Organiser, the Campaign will be conducted from 12 January 2023, 1200 hr to 27 January 2023, 1159 hr (Malaysia time) ("Campaign Period"), both dates inclusive.

4.0 Campaign Mechanics:

4.1 To participate in this Campaign, Participants are required to have a Setel Account.

4.2 To participate in this Campaign, participants are required to complete as many or all of the challenges below:

1. Successfully refuel any amount to unlock Badge 1 "1x Fuel Purchase".
2. Make 1 online purchase to unlock Badge 2 "1x Online Purchase".
3. Make 1 offline in-store purchase (not inclusive of Kedai Mesra) to unlock Badge 3 "1x In-store Purchase".
4. Make 1 Kedai Mesra purchase to unlock Badge 4 "1x Kedai Mesra Purchase".
5. Make 1 EV charging transaction of minimum RM1 to unlock Badge 5 "1x EV Charging".
6. Make 1 Deliver2Me purchase to unlock Badge 6 "1x Deliver2Me Purchase".

4.3 Challenges 1 through 6 as listed above shall be from hereon referred to as ("Campaign Mechanics") to unlock the Time Tu Huat Badges that will be accessible via the Participants' Setel account on the Setel App. Each unlocked badge will grant users 1 entry to the Campaign.

4.4 Each Participant is only eligible to earn a total of SIX(6) entries during the Campaign Period.



4.5 Users who do not meet all the requirements stated in these Terms and Conditions will not be eligible to participate in this Campaign.

5.0 Campaign Prize

5.1 Upon spending and unlocking the Badge(s) and provided that all the requirements stated in these Terms and Conditions are fulfilled by the Participant(s), the Participant(s) will stand a chance to win the following Campaign Prize ("Prize"):

	Campaign Prize	No. of winners
1	Grand Prize - RM8,000 Cash Prize	3
2	2nd Prize - RM800 Setel Voucher	10
3	3rd Prize - RM80 Setel Voucher	100
4	Consolation Prize - 5 Mesra Points	All Eligible Participants who did not win the top 3 prizes.

5.2 The Winners will be selected by the Organiser using a randomiser system and each Winner is only entitled to win one (1) Prize during the Campaign Period.

5.3 The Organiser's decision on all matters relating to this Campaign shall be final and binding. No correspondences relating to the selection of the Winners will be entertained.

5.4 The Organiser reserves the right to change the prizes; Winners cannot choose the type of Prizes.



5.5 Prizes are non-transferable, non-refundable, and non-exchangeable for cash, whether in part of full, gift, or packages-in-kind.

5.6 The list of winners will be announced by 6th February 2023.

6.0 Miscellaneous:

6.1 Every eligible Participant(s) is entitled to a total of six (6) Campaign badges and six (6) entries throughout the Campaign Period.

6.2 Upon successful completion of a challenge and unlocking a Campaign badge, the User will be notified through the Setel application inbox message or may check the Campaign badge's status on the Setel application.

6.3 The Winners will be notified via the Setel application inbox message and social media.

6.4 The top 3 Prizes will be distributed within 30 days after the top 3 winners signed rewards agreement form and submitted necessary documents required. The Organiser will communicate with the Winners in the event of any delay in delivering the Prize via the Setel application inbox message. No responsibility will be accepted by The Organiser for the safe and effective postal delivery of the Prize. The consolation prize will be distributed to participants within 14 working days after the winners' announcement.

6.5 The Organiser reserves the right to make further verifications and request additional personal identification details and documents from the Participant, as well as the right to disqualify or withdraw the Participant's eligibility for the prize at any time, including the period after the prize has been awarded to the Participant, should there be any non-compliance to these Terms and Conditions.



6.6 By entering or participating in the Campaign, Participants hereby fully and unconditionally agree and accept all the Terms and Conditions herein contained and agree that the decisions of the Organiser regarding the Campaign and all matters relating to or in connection thereto are final and binding and no such queries, appeals or correspondences will be entertained.

6.7 The Organiser reserves the right to cancel, shorten, extend, suspend or terminate the campaign at any time prior to the expiry of the Campaign Period without prior notice to the Participants. For the avoidance of doubt, any cancellation, extension, suspension, or termination of the Campaign Period at any time prior to the expiry of the Campaign Period shall not entitle the Participants to claim any compensation from the Organiser for any and all losses or damages suffered or incurred by the Participants as a result of the said cancellation, extension, suspension or termination. The Organiser also reserves the right to amend, modify, delete or change any of the Terms and Conditions herein contained at any time at its absolute discretion with adequate notice. Continued participation in the Campaign following any such changes and/or amendments shall constitute unconditional acknowledgment, understanding, agreement, and acceptance of such changes in respect of the Terms and Conditions.

6.8 The Organiser reserves the right to use the names, addresses, photographs, information, and documents of the Participants as materials in advertisements and other forms of publicity for the purpose of the Campaign from time to time without prior notice to the Participant. The Participants shall not claim ownership of the material. The participation of the Participants in the Campaign constitutes their consent to such use, with adequate notice, without payment or consideration.



6.9 The Organiser may require the Participants to publish promotional activities of Setel on the Participant's Social media accounts. By accepting the Terms and Conditions of this Campaign, the Participants agree to accommodate such requests made by the Organiser.

6.10 The Organiser shall not be held responsible or liable for any claim of loss or damage to property or personal injury or loss of life by the Participants, and/or any party resulting from or arising out of or in connection with this Campaign or the prizes given under this Campaign.

6.11 These Terms and Conditions prevail over any provisions or representations contained in any brochure or other promotional materials advertised under this Campaign.

6.12 The Organiser is the final authority to decide on the interpretation of these Terms and Conditions and as to any other matters relating to this Campaign.

7.0 Personal Data

7.1 By entering in the Campaign, Participants are deemed to have agreed and consented to the collection, processing, use, disclosure and retention by Setel of their personal data in the manner as set out in the Personal Data Notice given pursuant to Section 7 of the Personal Data Protection Act 2010, which can be viewed at www.setel.my/privacy.