



“The Lucky One” Giveaway Campaign From 9 September to 4 October 2022

Terms & Conditions

1.0 Organizer:

Setel Ventures Sdn. Bhd. (“Organiser”/“Setel”) is the organiser of “The Lucky One Giveaway Campaign” (“Campaign”).

2.0 Eligibility:

2.1 This Campaign is open to all Setel Application (“Setel App”) users aged eighteen (18) and above and is currently residing in Malaysia subject to the following Terms and Conditions (“User”).

2.2 This Campaign is open to all Users, except for the following category of persons who are NOT ELIGIBLE to participate in the Campaign:

(a) Permanent/Contract employees of the PETRONAS Group of Companies, including but not limited to PETRONAS Dagangan Berhad, Setel Ventures Sdn Bhd and their immediate family members, specifically their respective fathers, mothers, spouses, sibling and children;

(b) PETRONAS station dealers, Krew PETRONAS and their immediate family members, specifically their respective fathers, mothers, spouses, siblings and children;



(c) Employees of advertising and promotional agencies engaged by and/or for Setel; and

(d) All employees of participating online and offline merchants which accept Setel as a payment method which includes their immediate family members, specifically their respective fathers, mothers, spouses, siblings, and children.

2.3 In the event a participating User is found to be ineligible at any point of time during or after the Campaign Period as stated below, Setel reserves the right to disqualify the said User and to cancel/withdraw/recall any prize won by the said User, failing which, the User agrees and undertakes to indemnify Setel for the costs of such prizes. Setel shall have the right to initiate any action it deems necessary against the said User.

3.0 Campaign Period:

3.1 Unless otherwise notified by the Organiser, the Campaign will be conducted from 9 September 2022, 1200hr to 4 October 2022, 1159hr (Malaysia time) ("Campaign Period"), both dates inclusive.

4.0 Campaign Mechanics:

4.1 To participate in this Campaign, Users are required to have a Setel Account and the One-Tap Fuelling feature ("Feature") on their Setel App.

4.2 The Feature will first be made available to 1,000 selected Users. For Users who do not have the Feature and are interested to get early bird access to this



Feature on their Setel App can choose to opt-in via social media by:

- Sharing their "DahSetel So Far" page on their Instagram story and/or Twitter and tag @setel with the caption "I want One-Tap Fuelling Now" and insert #SetelOneTap Fuelling; and
- Ensure that the Users' social media account is set to public.

The Feature will be made available to the User's Setel App within seven (7) working days from the date of the User's social media post.

4.3 Users can obtain more information regarding the Feature at:

<https://www.setel.com/promotions/one-tap-fuelling>

4.4 Users are entitled to participate in this Campaign once the Feature is made available on their Setel App. The details of the Campaign mechanics are as follows:

1. Participating Users must shoot a video of their experience using the One-Tap Fuelling feature on their Setel App and provide feedback on how he/she loves the Feature.
2. Participating Users must share the video on their Instagram or Twitter page and tag @setel and include #SetelOneTapFuelling in the post.
3. Participating Users shall ensure that their Instagram or Twitter account is set as public.
4. The thirty (30) most creative entries stand a chance to win the Setel limited edition gift box.



4.5 Participating Users who do not meet all the requirements stated in these Terms and Conditions will not be eligible to participate in this Campaign nor obtain a chance to win the Campaign Prize.

4.6 The Setel account of the winners of this Campaign must be active when the Organiser rewards the Campaign Prize.

5.0 Campaign Prize

5.1 Upon completing all the requirements stated in these Terms and Conditions, the participating Users will stand a chance to win the following Campaign Prize ("Prize"):

	Campaign Prize	No. of winners
1	Setel Limited Edition Gift Box	30

5.2 The Organiser's decision on all matters relating to this Campaign shall be final and binding. No correspondences relating to the selection of the winners will be entertained.

5.3 The Organiser reserves the right to change the Prizes listed in the table above.

5.4 The winners of the Campaign are not allowed to choose the type of Prizes which shall be under the discretion of the Organiser. Prizes are non-transferable, non-refundable, and non-exchangeable for cash, whether in part or in full or with any other gifts or payment-in-kind.

6.0 Miscellaneous:



6.1 The winners will be notified via the App inbox message and the Organiser's social media.

6.3 The Organiser reserves the right to make further verifications and request additional personal identification details and documents from participating Users, as well as the right to disqualify or withdraw the User's eligibility for the Prize at any time, including the period after the Prize has been awarded to the User, should there be any non-compliance to these Terms and Conditions.

6.4 By entering or participating in the Campaign, Users hereby fully and unconditionally agree and accept all the Terms and Conditions herein contained and agree that the decisions of the Organiser regarding the Campaign and all matters relating to or in connection thereto are final and binding and no such queries, appeals or correspondences will be entertained.

6.5 The Organiser reserves the right to cancel, shorten, extend, suspend or terminate the Campaign at any time prior to the expiry of the Campaign Period without prior notice to the participating Users. For the avoidance of doubt, any cancellation, extension, suspension, or termination of the Campaign Period at any time prior to the expiry of the Campaign Period shall not entitle the Users to claim any compensation from the Organiser for any and all losses or damages suffered or incurred by the Users as a result of the said cancellation, extension, suspension or termination. The Organiser also reserves the right to amend, modify, delete or change any of the Terms and Conditions herein contained at any time at its absolute discretion with adequate notice. Continued participation in the Campaign following any such changes and/or amendments shall constitute unconditional acknowledgment, understanding, agreement, and acceptance of such changes in respect of the Terms and Conditions.



6.6 The Organiser reserves the right to use the names, addresses, photographs, information, and documents of the participating Users as materials in advertisements and other forms of publicity for the purpose of the Campaign from time to time without prior notice to the User. The Users shall not claim ownership of the material. The participation of the Users in the Campaign constitutes their consent to such use, with adequate notice, without payment or consideration.

6.7 The Organiser may require the participating Users to publish promotional activities of Setel on their social media accounts. By accepting the Terms and Conditions of this Campaign, participating Users agree to accommodate such request made by the Organiser.

6.8 The Organiser shall not be held responsible or liable for any claim of loss or damage to property or personal injury or loss of life by the Users, and/or any party resulting from or arising out of or in connection with this Campaign or the prizes given under this Campaign.

6.9 These Terms and Conditions prevail over any provisions or representations contained in any brochure or other promotional materials advertised under this Campaign.

6.10 The Organiser is the final authority to decide on the interpretation of these Terms and Conditions and as to any other matters relating to this Campaign.

7.0 Personal Data

By entering into the Campaign, Users are deemed to have agreed and consented to the collection, processing, use, disclosure, and retention by Setel of their personal data in the manner as set out in the Personal Data Notice given



pursuant to Section 7 of the Personal Data Protection Act 2010, which can be viewed at www.setel.my/privacy.

Updated as of 15/9/2022