## **Terms & Conditions: PLUS x Spend with Setel Pay campaign**

- **1.** Available for New and Existing Setel users who download, register and spend with Setel Pay from 16 January 28 February 2023 (Campaign Period).
- 2. New customers need to register with code < **c-plus5** > and top up a min. RM50 onto their Setel Wallet for the very first time, to earn the RM5 cashback.
- **3.** Each new customer is entitled to a cashback of RM5 upon one (1) time of min. RM50 top up, for new users only.
- **4.** New customer cashback will be granted immediately after a top up of min. RM50 in a single transaction with Setel Wallet or Credit/Debit card, for 1 time only.
- **5.** Existing customers need to spend with Setel Pay on a min. RM10 in a single offline transaction at any participating PLUS Rakan Niaga merchants, to earn RM2 cashback.
- **6.** Each existing customer is entitled to a 1 time redemption for the RM2 cashback, limited to the first 20,000 redemptions.
- **7.** Setel existing customer cashback will be credited within 24 hours, after a spend of min. RM10 in a single transaction with Setel Wallet or Credit/Debit card, for 1 time only.
- **8.** Promotions are not valid for use together with other Setel related promo codes or offers.
- **9.** Setel cashback can be used to purchase fuel, on Setel Pay online and offline merchants, purchase items in Kedai Mesra, parking fees, to pay for EV charging and/or on the Deliver2Me feature.
- **10.** Setel is available at over 1,000 PETRONAS stations nationwide, PETRONAS AutoExpert workshops, and at over 4,000 retail shops and online stores.
- **11.** Setel cashback received by users will be valid for usage and not expire, so long as the Setel account is still active.
- **12.** Setel reserves the right to change, amend, or add on any terms and conditions, here and/or terminate this promotion with any prior notice.
- **13.** By participating in the campaign, the customer is deemed to understand, agree & accept the terms & conditions.
- **14.** For enquiries, email us at <a href="hello@setel.com">hello@setel.com</a> or chat with our Customer Service team on the Setel App.

Table 1: Examples of eligible and ineligible entitlements:

Registration Date	Transaction Date	Transaction Amount	Cashback	Remark
16 Jan 2023	-	-	RM5 (1st time reward)	New users - register with code < c-plus5 > and top up a min. RM50 in Setel Wallet.
16 Jan 2023	1 Feb 2023 (1st time transaction)	RM15	RM2 (2nd time reward)	New users - Upon registering as a new customer and enjoying the promotion above, users may spend a one (1) time min. RM10, to redeem the RM2 cashback.
16 Jan 2023	1 Mar 2023	RM5	RM0	New/Existing users - not eligible, as spend was made outside of campaign period and/or min. spend not met.
N/a *Existing user	16 Jan 2023 (1st time transaction)	RM15	RM2 (1st time reward)	<b>Existing users</b> - spend with Setel Pay on a min. RM10 in a single offline transaction, at any participating PLUS Rakan Niaga merchants.
N/a *Existing user	20 Jan 2023 (2nd time transaction)	RM15	RM0	<b>Existing users</b> - only entitled to a 1 time redemption, for the RM2 cashback.